



Working on behalf of



Customer Contact Centre: **0300 123 5 000**
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25 October 2019

Dear Customer

A49/A4137 Harewood End junction improvements.

What we're doing and why? What are the benefits?

Further to recent work completed on the A49/A4137 Harewood End junction, we will be returning to complete the improvements. Due to unforeseen circumstances, we were unable to complete the work in the given time. We will continue the improvements which will see the junction widened, with the installation of a central island. The junction has been designed to stop road users from cutting across oncoming traffic on to the A4137, and to stop people from overshooting on to the A49. Work will also include a pedestrian crossing, tactile paving and new road markings.

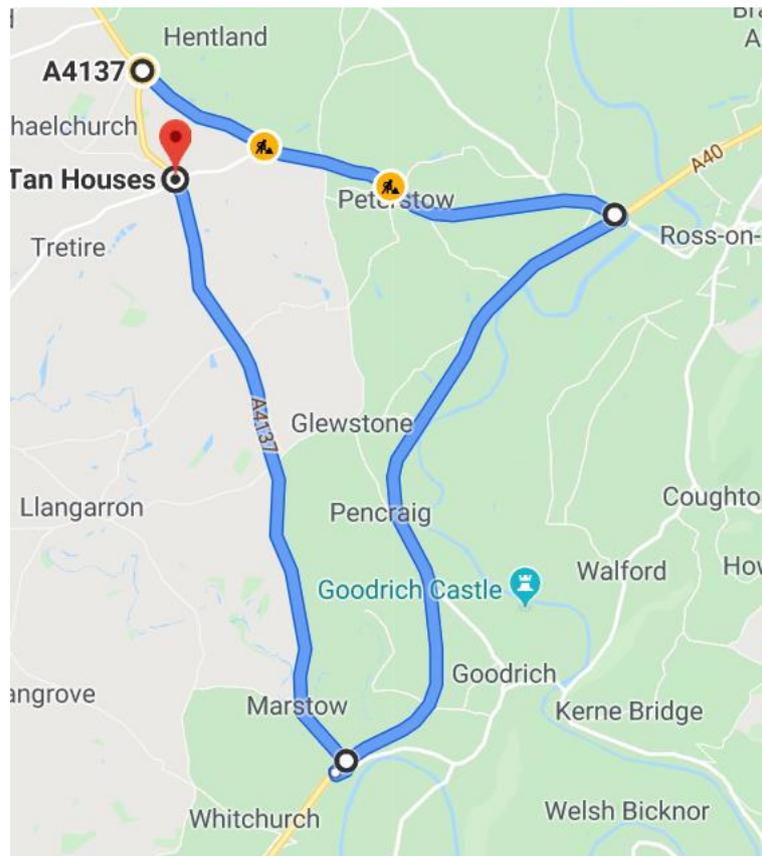
When will this work take place?

We will work from **11 November 2019** to **22 November 2019**, 8pm to 6am, Monday to Friday.

- Between **11 November 2019** and **19 November 2019**, we will be operating 3-way temporary traffic lights along the A49/A4137.
- Between **20 November 2019** and **22 November 2019**, we will be operating 2-way temporary traffic lights on the A49 mainline with a full closure of traffic wishing to turn on to the A4137. A signed diversion will be in place. Diversion is along the A49 to Wilton roundabout, down the A40, and then back up the A4137 to St Owens Cross.

Our planned road work may be subject to change due to weather conditions or unforeseen circumstances. Where possible, we will notify you if there are any changes to the schedule using black and yellow signs on the roadside.

Diversion:



What does this mean for you

During the closures, we will provide a signed diversion route. This has been agreed by Herefordshire Council. Emergency vehicles will have access through the work.

I would also like to apologise in advance for any inconvenience or disruption to those living close to the work. We'll make every effort to carefully manage noise levels and additional lighting to minimise the impact.

Find out more

If you have any questions, or if you would like to know more about our work, please call us on **0300 123 5000** or email info@highwaysengland.co.uk. You can also visit our website at highwaysengland.co.uk/roads/ or write to us at Highways England, National Traffic Operations Centre, 3 Ridgeway, Quinton Business Park, Birmingham, B32 1AF.

Yours faithfully
George Patterson-Payne
Customer & Correspondence Manager

